

It's important for each resident to manage their water use, and one way to do that is to understand how much water you actually use on a day-to-day basis. Therefore, it is vital that residents know how to read their water bills and how to check their water meters, which can help in verifying a bill and checking for possible leaks. For additional information or inquires please contact Public Works at 708-444-5500.

Here is a sample water bill from the Village of Tinley Park.

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**16250 Oak Park Ave
Tinley Park, IL 60477**
(708) 444-5500
Email: esupport@tinleypark.org

Village Services
Public Works 8:30am-5:00pm M-F..... (708) 444-5500
Payments can be made during hours of operation at Village Hall, the Tinley Park Police Station, or at Tinleypark.org. If not paid by the due date, a 10% late charge will be added.

1 ACCOUNT NUMBER
000000-000

2 METER NUMBER
7826826700

SERVICE ADDRESS
1123 MAIN ST

SERVICE FROM
06/05/2026

SERVICE TO
08/05/2026

STATEMENT DATE
09/01/2026

DUE DATE
09/25/2026

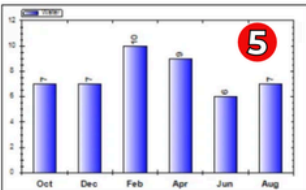
OF DAYS
62

CURRENT READING
443

PREVIOUS READING
436

USAGE
7

Water Use History



Previous Usage

Billing Detail

Prior Balance Due	\$0.00
Adjustments	\$0.00
Total Payments Received	-\$104.36
New Charges	
STORM	\$4.27
SEWER	\$20.75
WATER	\$81.23
INFRASTRUCTURE ADMIN FEE	\$9.00
Total New Charges	\$115.25
Total Amount Due 09/25/26	\$115.25

Message Center

Check for any messages here.

Please detach along perforation and return this portion with your payment. Keep top portion for your records.

Service Address: 123 MAIN ST
VILLAGE OF TINLEY PARK
16250 OAK PARK AVE.
TINLEY PARK, IL 60477

Account #:	00000-000
Total Amount Due 09/25/2026	\$115.25
Amount Enclosed: \$	Auto Draft - Do Not Pay

☐ Check this box for address correction or message.
Please print on reverse side.



JOHN DOE
123 MAIN ST
TINLEY PARK, IL 60477

000000001000115250

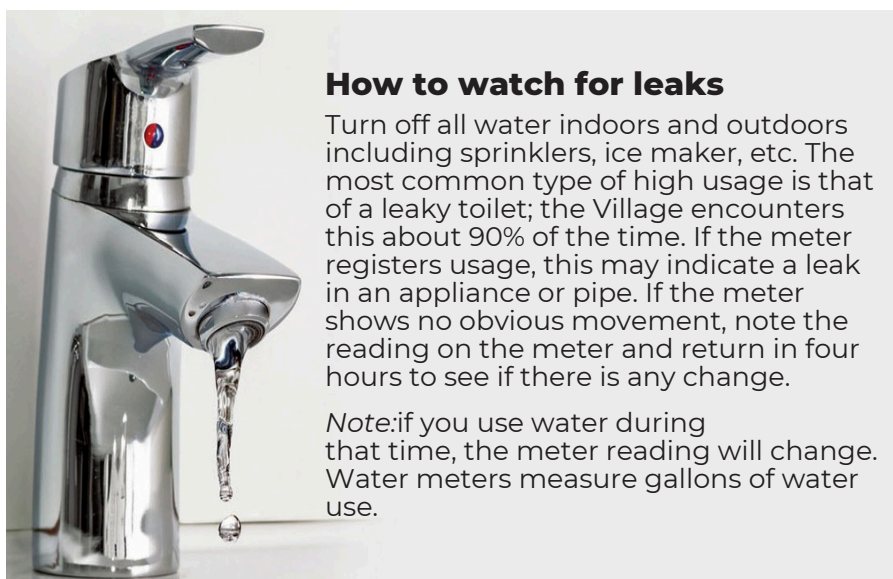
Locate the water meter on your property. It's usually located inside your home – check your basement or utility closet. Depending on what type you have, reading it will vary:

- **To Read:** There are nine digits/bars on the Severn Trent/Elster/Sensus iPERL meter at the top of the digital display. Only the first four numbers at the far left will be programmed in 1,000 gallons and read for billing.



The following steps will show you how to determine how much water you use over a period of time.

1. Read the odometer and write it down completely. Then write down the date you read it. After a period of days (we suggest seven days), read the odometer again and write it down and write down the date.
2. Subtract the first reading from the second reading. This is your water use in gallons during the period.
3. Divide the water use in gallons by the number of days between readings. This is your average gallons per day during the period.



For information regarding your bill, changes in service, or repairs:
Tinley Park Public Works
708-444-5500
Monday - Friday 8:30 a.m. to 5:00 p.m.

ALL READINGS ARE SHOWN IN THOUSANDS OF GALLONS

BILLING PROCESS

- ❖ Accounts are billed bi-monthly. Bills are normally issued on the first (1st) of the month and due the twenty-fifth (25th).
- ❖ A 10% penalty fee will be assessed to accounts that are not paid by the due date. A Late Notice will be mailed.
- ❖ To avoid disconnection of service and a **\$25.00 Delinquency Notice Charge**, payment of delinquent charges must be paid in full by the due date on the Late Notice.
- ❖ To restore disconnected service, all charges must be paid, as well as a **\$150.00 Reinstatement of Service/Delinquency Processing Fee**.
- ❖ A \$25.00 NSF fee applies to any returned payment.

MOVING? Be sure to call 708-444-5500 for a final reading.
SEWER BACKUP? Call the Village first at 708-444-5500
or after hours call 708-532-9111

ONLINE & AUTOMATIC DEBIT PAYMENTS AVAILABLE

Visit TinleyPark.org/BillPay for online account access and payment options. You may make one-time online payments or establish recurring payments from your bank account or from a Visa or MasterCard credit or debit card. Enrollment in recurring payments should be completed 7 days prior to the billing due date.

Note: Online payments made via our site are posted to your account immediately.

Payment can be made in person at the following locations with cash, check or credit/debit cards (Visa/MasterCard or Discover):

Village Hall
16250 S. Oak Park Avenue
CLERK'S OFFICE HOURS
Monday through Friday 8:00 a.m. to 5:00 p.m.
708-444-5500

Police Department (open 24 hours Mon-Fri)
7850 W. 183rd St

A Drop Box is available for your convenience outside the Village Hall.
Thank you for your prompt payment.

Mail Payments to the following Address:
PLEASE ALLOW 5 TO 7 DAYS FOR MAILING

Village of Tinley Park
PO Box 85376
Chicago IL 60689-5376